

PHONE ORDERS  
866.732.8783  
(866.RECURVE)



**3Rivers Archery**  
"Traditional Archery Excellence"

CUSTOMER SERVICE  
866.587.9501

**"Thank You!"**

**Thank you very much for choosing 3Rivers Archery!**

*Please take a moment  
to review the contents of your shipment.*

**Is everything complete  
and in good condition?**

**IF SO**, please enjoy your new "toys". We hope they have reached you in the best possible condition and are still securely wrapped. Please check closely to make sure you've found them all!

**IF NOT**, please call us right away at 866.587.9501 so we can assist you. We do our best to take great care when packing your order. For items that require modification, testing, or inspection, it may have been necessary to open the original factory packaging.

**Are you delighted?**

**IF SO**, please enjoy your new merchandise in good health. We hope that you will think of us again the next time you are considering a purchase of archery equipment and that you'll recommend us to your friends.

**IF NOT**, please call us right away at 866.587.9501 or email: [info@3riversarchery.com](mailto:info@3riversarchery.com) and let us know what we can do to further assist you. Our technical support department is available to answer any questions to get you up and running. We want to make sure that you are pleased with every aspect of your experience with 3Rivers Archery. If there is anything we can do to improve our service or offer you even greater value, please let us know.

**If you like our service, please  
tell your friends. If not, please  
tell us, because we care!**

**Packing Certificate  
from your Personal Shipping Team**

Thanks for giving us the opportunity to serve you!  
We've done our best to make sure that this shipment reaches you on-time and in perfect condition.  
We look forward to assisting you again soon.

Picked by \_\_\_\_\_

Double checked & packed by \_\_\_\_\_

**Return policy:**

Please contact us immediately if your product was damaged in any way. Any delay in notification may result in claims being denied. For all other returns, please follow the instructions on the reverse side. Refunds, credits, and exchanges are for product value only and do not include shipping costs. Equipment must be in manufacture's original packaging and be in saleable condition. Complete form on reverse side and ship items in a sturdy box secured with heavy-duty tape and insurance if necessary. Special orders are excluded.

 **3Rivers Archery**  
WORLD'S LARGEST TRADITIONAL ARCHERY SUPPLIER

P.O. Box 517 or 607 HL Thompson Jr Drive • Ashley, IN 46705

Ph: 866.587.9501 • Toll Free Fax: 888.329.9872 • [3RiversArchery.com](http://3RiversArchery.com) • [info@3RiversArchery.com](mailto:info@3RiversArchery.com)

**Return Form  
on Reverse**



## Dear Customer,

It will assist us in processing your return quickly and accurately if you will please:

- 1) Return items in original package.
- 2) Complete this return form.

We value your feedback and suggestions. Our goal is to provide you with the highest quality products and service. If we have failed to do so, we want to hear from you.

Thank you very much for helping us serve you better in the future.

Sincerely,

*Dale & Sandie*

## 3Rivers Guarantee

If for any reason, you are not 100% satisfied with a product you have purchased from us, you may return it in unused condition within 30 days of purchase for exchange, credit, or full refund. After 30 days, a 20% restocking charge is required (minimum \$5.00 fee).

## For all returns

- 1) Complete and enclose this return form.
- 2) Repack item(s) with the original packing materials, if possible.
- 3) Return via insured mail or UPS and save the receipt for your records. Return shipping is the responsibility of the purchaser.

## Damaged, defective or incorrect merchandise

If you receive merchandise that is damaged, defective, or the wrong item, please call our Customer Service Department at 866.587.9501 before completing the steps above.

## Missing Items

Carefully check inside all packing materials and larger items for smaller products.

FROM: Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**DELIVER TO: 3Rivers Archery  
 PO Box 517  
 607 HL Thompson Jr Drive  
 Ashley IN 46705**

**Questions about your order?  
 Please call our Customer Service Department at  
 866.587.9501**

Please be sure to indicate the reason for your return by writing a Reason Code number in the table below.

Reason Codes for Returns:		
01 Did not work or perform	06 Price too high for value	11 Duplicate shipment
02 Difficult to assemble	07 Do not want or need	12 Returning a gift
03 Defective Item	08 Damaged in transit	13 Wrong size
04 Did not like color	09 Arrived too late	14 Not as described
05 Did not like style	10 Wrong item shipped	15 Changed mind

**I am returning: Order # \_\_\_\_\_**

Qty.	Item No.	Description	Size	Color	Price Each	Reason Code

Would you like to be reimbursed by original method of payment or have a store credit? **Returning a Gift?** Please tell us the name and address of the person you wish to receive the:

- store credit     refund     exchange     gift certificate

Name \_\_\_\_\_  
 Address \_\_\_\_\_ Phone \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### I want to exchange for:

Qty.	Item No.	Description	Size	Color	Price Each

### Payment (for any additional amount due):

Check or charge to:     MC     Visa     Discover     American Express  
 Credit Card # \_\_\_\_\_  
 Exp. Date \_\_\_\_\_ CVV# \_\_\_\_\_ Phone # \_\_\_\_\_  
 Signature \_\_\_\_\_